DOCKET NO: 245418US2

## IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :

TETSURO MOTOYAMA, ET AL. : EXAMINER: HOANG, HIEU T

SERIAL NO: 10/764,569 :

FILED: JANUARY 27, 2004 : GROUP ART UNIT: 2152

FOR: METHOD AND SYSTEM FOR MANAGING VENDOR AND MODEL INFORMATION IN A MULTI-PROTOCOL REMOTE MONITORING SYSTEM

## PETITION REQUESTING THE WITHDRAWAL OF HOLDING OF ABANDONMENT DUE TO NON-RECEIPT OF PRE-INTERVIEW COMMUNICATION

COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

SIR:

Applicants respectfully request that the holding of abandonment for the above-identified application. Application be withdrawn due to the fact that the Pre-Interview Communication mailed by the Patent and Trademark Office on September 17, 2008, was not received by Applicant's Attorneys. The facts concerning this matter are as follows.

Upon receipt of mail from the Patent and Trademark Office in this firm, all mail is opened and logged in a daily computer log. The due date is entered in the firm's computer docketing system. At the time of entry into the computer, the serial numbers are checked to ensure that the correct docket number appears on the mail so that the documents are entered in the correct application in the computer and matched with the correct application file. Any due dates resulting from the Patent and Trademark Office mail are also entered in the computer.

When checking the status of this application in PAIR on November 7, 2008, we found

a Pre-Interview Communication had been issued on September 17, 2008, our computer

system was checked. The computer Patent Due Dates section for the subject application did

not show a current due date for the Filing of the Pre-Interview Request.

The application file was then pulled and the full contents of the file were reviewed.

The application file contained no Pre-Interview Communication dated September 17, 2008.

The PTO e-notification was checked for receipt of notification of the Pre-Interview

Communication and no communication was received. The Patent Office computerized Mail

Log was then checked. All mail received from the Patent and Trademark Office is logged

electronically into the mail log by serial number or patent number, along with a description of

the mail received, on a daily basis. Mail from the Patent Office is generally received by our

firm within two or three days of mailing. The electronic record showed no record of having

received the Pre-Interview Communication for the above-identified application (see attached

computer printout).

It is believed that the above discussion and documents enclosed herewith clearly

prove the non receipt of the Pre-Interview Communication dated September 17, 2008, and

therefore, the holding of abandonment was issued in error.

Applicants are concurrently efiling a proposed response and Applicant Initiated

Interview Request Form requesting an interview date of December 2, 2008 at 10:00 am.

Applicants believe that no fees are due. If fees are due, please debit our deposit

Account No. 15-0030.

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Application No. 10/764,569 Petition Requesting the Withdrawal of the Holding of Abandonment Page 3

Accordingly, it is requested that the holding of abandonment be withdrawn and that prosecution be allowed to continue in the present application.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,

MAIER & NEUSTADT, P.C.

Customer Number

22850

Tel: (703) 413-3000 Fax: (703) 413 -2220 (OSMMN 08/07) Attorney of Record Registration No. 34,648

Kurt M. Berger, Ph.D. Registration No. 51,461

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